

TITUS II TEACHERS COLLEGE, TIRUVALLA

GRIEVANCE REDRESSAL MECHANISM ADOPTED DURING 2020-2021

Sl.No.	Date of the Meeting	Focus Area	Resolutions	Members present
1.	22-06-2020 Via google meet at 11.30 a.m.	<ul style="list-style-type: none"> General matters pertaining to the functioning of the Redressal Cell 	<ul style="list-style-type: none"> a) To ensure the smooth functioning of the Cell. b) To garner the difficulties faced during the pandemic c) To inform students of both the offline and online mode of sharing their grievances d) Making the student representatives active in this process e) Timely discussions to be conducted f) To take all steps to address difficulties in an amicable manner 	<p>Dr. Anita Mathai Dr. Sunila Thomas Dr. Nimmi Maria Oommen Mr. Pramod Thomas George Tomim John Johnson</p>
2.	21 -09-2020 Via google meet at 10.30 a.m.	<ul style="list-style-type: none"> Regarding online classes 	<ul style="list-style-type: none"> a) The students expressed difficulty sitting long hours before the gadget. (Action Taken: Online classes were restricted to a maximum of two hours per day and the rest classes to be handled through video/ audio lessons) b) Lack of finance for data recharge (Action taken: The Optional teachers were asked to identify such students and do the needful from the teacher's fund) 	<p>Dr. Anita Mathai Dr. Sunila Thomas Dr. Nimmi Maria Oommen Mr. Pramod Thomas George Tomim John Johnson</p>

Anita



TITUS II TEACHERS COLLEGE
TIRUVALLA - 689 101
KERALA